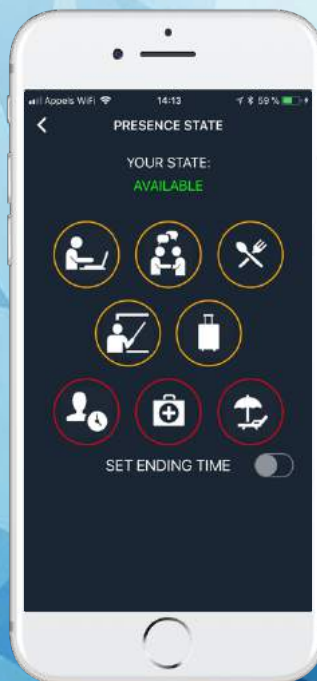
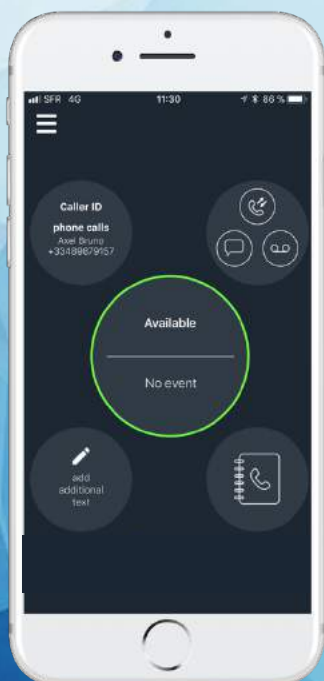


## Quick guide to UCA App

UCA is a native client application (Android & IOS) powered by ISTR Cloud PBX, FMC and UCC platform.

It enables enterprise end users to benefit from compelling business cloud communications services on their smartphone (Android & IOS).



### KEY FEATURES

- Integrated VoIP softphone with end-to-end encryption and switch to GSM when IP network connectivity is poor (WiFi or mobile data)
- One Touch access to main value-added services
- Push notifications avoiding battery drain and security leak
- Instant notifications and instant messaging for users
- Unified communication history (chat, voicemails, calls)
- Unified contacts (personal, corporate)
- Real-time user and telephony presence states
- Caller ID choice
- Forwarding rules management
- ACD login / logout

# Features

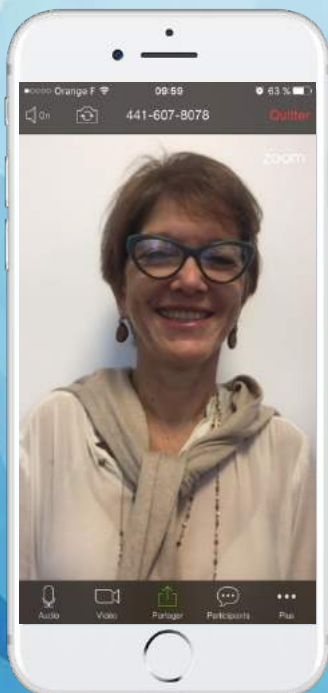
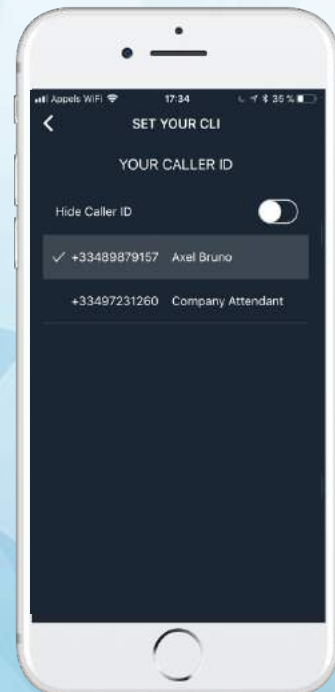


## Softphone

- SIP TLS and SRTP encryption
- Automatic network switch: 4G/WiFi/GSM
- Call recording
- Call redirection
- Group call

## Caller ID

UCA allows you to choose the number you want to present for an outgoing call. You can also choose to hide your number



## Video conference (IOS only)

- Join a conference
- Create a conference
- Draw on a shared screen

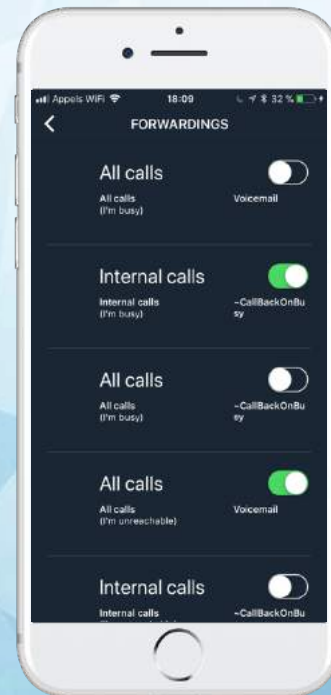


## Presence management

- Manage your presence from predefined profiles
- Display a custom presence message
- View the presence status of your contacts

## Redirection rules

Enable or disable your redirection rules. Forward your calls to a substitute or to your voicemail when you are away or in vacation



## Unified history calls, chats and voicemail

- View and send instant message
- Call history
- Play and download voice message
- Access your business and personal contacts from the app

